

Technology Enablement

What does it mean to you?

Technology is the enabler of “best practice” processes. It adds efficiency to and reduces human error in the processes that are used to effectively run a business. The goal of this service is to provide a high-level assessment of the use of technology within your organization and recommend enhancements to improve operational efficiency. Once the recommendations are approved, we plan and implement the solution.

What do we accomplish for you?

- Review business plan to ensure G&A understands the current and future goals of the business owner
- Document the current state technology of the organization
- Review documented departmental processes and procedures to ensure that they are efficient and effective. Revise if necessary (separate project)
- Determine which processes would benefit from a technology enhancement (hardware, software, or both) to become more efficient and effective
- Plan the deployment of the solution based upon the business owner’s priorities and available resources
- Manage the implementation of the solution to ensure the project meets time and budget constraints
- Provide training on the new technology and processes
- Evaluate the implemented solution to ensure it met pre-project expectations
- Create a technology plan to ensure that the solution does not become obsolete

What benefits should you expect?

- More effective and efficient processes
- A holistic approach to technology that benefits the entire organization
- A technology solution that it is embraced by all end users because of their active participation in the development of the solution

What do we deliver to you?

- Project plan
- Future state process flows which includes where technology will be utilized within the organization
- Comprehensive technology plan that details the recommended technology and a schedule for implementation
- End-user training guides
- Issues Log
- Cost estimate for each phase of the implementation
- Strategic technology plan

